

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:	)	Art Unit: 3688
	)	
COUSINEAU et al.	)	Examiner: Pouncil, Darnell A.
	)	
Application No.: 10/541,620	)	Confirmation No.: 7835
	)	
371(c) Date: November 17, 2006	)	
	)	
Atty. Docket No.: 39320.0002	)	
	)	
Title: "DISTRIBUTED SYSTEM	)	
ENABLING INTEGRATION AND	)	
AUTOMATION OF MARKETING,	)	
SALES, AND SERVICE"	)	

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REPLY TO NON-FINAL OFFICE ACTION**  
**(37 CFR §1.111(a)(1))**

Dear Sir:

In response to the Office Action having a mailing date of June 9, 2009, please amend and reconsider the above-identified application as follows:

*Amendments to the Claims* begin on page - 2 - of this paper.

*Amendments to the Drawings* begin on page - 8 - of this paper.

*Remarks* begin on page - 9 - of this paper.

*Attachments* that include replacement drawing sheets 1/26-26/26, which collectively bear Figs. 1-27.